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Spare parts

David Lackner - 2022-07-06 - [Working with Aqipa - Existing customers](#)

WELCOME TO OUR SPARE PARTS SERVICE AREA

As an **Authorised Service Centre (ASC)**, you can easily order spare parts through the Aqipa Store.

Please follow these simple steps for your spare parts order:

1. Make sure you have the correct Aqipa spare part number (6 digits) or the manufacturer's spare part number.
2. Quick order
 - Go to the navigation on the right in the search field and select [QUICK ORDER](#)
 - Enter your spare part number or copy it into the fields provided, press enter and select the desired quantity.
3. Repeat the steps above for additional spare parts or complete your order.
4. At checkout, you can enter your order reference and complete the order.

If you need further assistance, please contact us (ideally stating your name, customer number, spare part number, shopping cart ID ...)

For technical and spare-parts-related questions:

spareparts@aqipa.com

For store and order-processing questions:

store@aqipa.com