

AQIPA SUPPORT AREA

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Aqipa is distributing high-end hifi equipment from prestigious brands like Esoteric, Zingali or also TEAC. For invited dealers only, Aqipa is providing a closed environment to browse all products, download spec sheets, review images and get the latest test reports and information on the brands.

Eligible dealers/retailers will be invited to the platform and need to register at highend.aqipa.com/login.

Once your login data is confirmed and your SAP Account is linked to your online account you can start browsing products and also place orders directly based on your individual pricing agreements.

We have enclosed a list of FAQs and potential solutions for these:

1. **"Sometimes I see the normal aqipa.com store, sometimes the high-end store"**

Make sure that you're browsing via <https://asm.www.aqipa.com> and not <https://www.aqipa.com>, with the latter there's a high chance you'll have visual bugs from time to time.

2. **"I'm still seeing the normal store despite being logged in"**

Perhaps you are not yet part of the high-end user group that is by invitation only. If this is a mistake or if you wish to be part of the user group and access the high-end section, please reach out to your sales representative directly or contact us [here](#)

3. **"I can reach the store but I can't buy anything"**

High-end products are exclusive and therefore not open for everyone to buy by default. If you're having problems purchasing directly from the site despite having access to the high-end section please don't hesitate to contact us through our template [here](#)

Tag

B2B Store

Esoteric

high-end

Webshop

Zingali